



AQUA SPA LIMITED LIFETIME WARRANTY

Limited Warranty for Original Purchaser for Household Usage

For as long as the original end-user purchaser owns the product, Aqua Spa provides the following limited lifetime warranty below: The bathtub shell, frame, finish and door seal are warranted to be free from defects in workmanship and material under normal use and normal conditions for life from the date of purchase by the end-user purchaser. The finish warranty does not apply to fading, cracking, delaminating or blistering due to excessive wear, sun fading, scouring due to cleaning, or excessive weight load on the shell. The warranty for the door seal shall not apply to any failure resulting from negligence, abuse, misuse, misapplication, alteration or modification or improper maintenance. All supporting equipment, motors, electronic controls, faucet, waste and overflow, and all plated finishes are covered by a limited ten(10) year warranty. Pump and faucet seals are not included in this warranty; however, these components are warranted to be free from defects in material and workmanship at the time of delivery to the original end-user purchaser.

Should service be required for any reason for any defect or malfunction of the product during the first year, manufacturer will replace or repair the part or product without charge subject to verification of the defect or malfunction. Notification must be sent via certified mail to Aqua Spa 7925 Butte Avenue, Sacramento, CA 95826.

Aqua Spa will not be responsible for any water damage to structures or property for any reason including but not limited to manufacturer defects or improper installation. Aqua Spa will assume no responsibility for the loss of the system, inconvenience due to loss, damage to real or personal property or any other consequential damage. Aqua Spa will not be liable for any incidental expenses or material charges in connection with removal or replacement of the purchased part or any part or parts of the system.

This warranty does not apply to any type of failure resulting from negligence, abuse, misuse, misapplication, improper installation, alteration or modification, chemical corrosion or improper maintenance. There will be a charge for replacement parts or replacement of the entire electrical unit if the defective unit is returned for any of the reasons listed above.

Aqua Spa does not warrant the installation of any of its products, including plumbing and electrical connections. Improper or negligent installation of the product and components and alterations or modifications of the product may cause the product to malfunction. Such problems are not covered by the warranty.

TO THE EXTENT PERMITTED BY LAW, ALL IMPLIED WARRANTIES INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. AQUA SPA AND SELLER HEREBY DISCLAIM ANY LIABILITY FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. Some states do not allow limitations as to how long a limited warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This is the only warranty expressed or implied by Aqua Spa. This warranty may not be extended or modified by our agents or representatives. Our agents and representatives are not authorized to make any oral warranty that is inconsistent with the terms of this Limited Warranty.

For Customer Service: Call 800.576.9163.
Monday-Friday 9am-5pm Pacific Time